



HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

Docket No.: 10012815-1  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Joan S. Raventos

Application No.: 09/872,442

Confirmation No.: 2088

Filed: June 1, 2001

Art Unit: 2127

For: **SYSTEM AND METHOD FOR ENABLING  
TRANSACTION-BASED SERVICE  
UTILIZING NON-TRANSACTIONAL  
RESOURCES**

Examiner: N. R. Shah

**RESPONSE TO FINAL OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated March 11, please amend the above-identified U.S. patent application as follows:

**No Amendments to the Specification** are made herein.

**No Amendments to the Claims** are made herein.

**Remarks/Arguments** begin on page 2 of this paper.